

“JomPAY Cashback Campaign 2026”

Disclaimer

This “JomPAY Cashback Campaign 2026” (“**Campaign**”) is organised by Tung Shin Hospital (Registration No: PPM0041409041952) (“**TSH**”) in which Public Bank Berhad, Public Islamic Bank Berhad and its affiliates (collectively known as “**PBB Group**”) have no control over this Campaign. The entry of this Campaign is at the participants’ own risk.

PBB Group is not in any way associated with TSH and shall not in any way be responsible or liable for the goods and services offered by TSH, whether in connection with this Campaign or otherwise.

PBB Group makes no warranties, representations or undertakings, whether express or implied, in relation to the goods and services offered by TSH and all matters relating to this Campaign.

PBB Group disclaims all liabilities for any losses and/or damages including but not limited to any direct and indirect losses and consequential losses howsoever suffered by the participants or any third party arising from or in connection of this Campaign.

In the event of any dispute or matters relating to this Campaign, the participants are to deal directly with TSH.

Terms and Conditions

The following sets out the Terms and Conditions applicable to the Campaign: -

1. The Campaign is organised by TSH which commences from 1 August 2026 to 31 October 2026 (“**Campaign Period**”). Any Eligible Transaction performed outside the Campaign Period shall not qualify for this Campaign.
2. By participating in this Campaign, participants agree to be bound by all the terms and conditions below (“**Terms and Conditions**”).

3. Campaign Eligibility

3.1 Subject to the Terms and Conditions, this Campaign is open ONLY to TSH customers who:

- a) are Malaysian citizens and hold a valid personal bank account opened in Malaysia;
- b) have attained the age of 18, are of sound mind, solvent, and not subject to any pending actions or proceedings of whatsoever nature;
- c) have no outstanding payments with TSH;
- d) have signed up for the designated Health Screening Packages namely the Essential Screening Packages and/or Men Health Packages and/or Women Health Packages and/or Heart Screening Packages at TSH Health Screening Centre and spent a minimum of RM600 in a single bill;

- e) make payment to TSH via JomPAY using the TSH Biller Code Name and Biller Code as set out in Table A below through Internet Banking, Mobile Banking or ATM at any of the JomPAY participant member banks. (“**Eligible Transaction**”).

Table A	
Biller Code Name	Biller Code
Tung Shin Hospital	775668

Customers who fulfill the above criteria shall hereinafter be referred to as “**Eligible Participants**.” However, the directors, officers, and employees of TSH and JomPAY Scheme Operator are not eligible to participate in this Campaign or receive any cashback. The Campaign is, however, open to the parents, spouses, and children of Tung Shin Hospital employees and Scheme Operator personnel.

- 3.2 The following transactions are NOT considered as Eligible Transactions and shall not qualify for this Campaign: -
- a) transactions which are subsequently cancelled or refunded (whether full or partial cancellation or refund of excess payment) including but not limited to transactions cancelled by TSH, the bank where the JomPAY transaction is made, or Payments Network Malaysia Sdn Bhd (“**JomPAY Scheme Operator**”) for any reason whatsoever; or
 - b) transactions which are disputed or deemed to be unauthorized or fraudulent.

4. Campaign Mechanism

- 4.1 Only TSH customers who perform the Eligible Transaction and comply with the eligibility criteria and Terms and Conditions mentioned herein shall be considered Eligible Participants.
- 4.2 Notwithstanding the above, the right to determine the Eligible Participant is at the sole discretion of TSH and all decisions made shall be final, conclusive and binding.
- 4.3 During the Campaign period, the first 100 Eligible Participants who spend a minimum of RM600 and make payment via JomPAY will be entitled to an instant RM100 cashback.
- 4.4 The RM100 cashback shall be applied instantly at the point of payment and reflected as a deduction from the Eligible Participant’s bill. No separate cash payment or subsequent reimbursement will be made to the Eligible Participant.

- 4.5 The Campaign shall end automatically once the quota of 100 Eligible Participants has been reached, notwithstanding that the Campaign Period has not expired.

5. Cashback Entitlement and Verification

- 5.1 The Cashback Entitlement offered under this Campaign is as follows:

Category	Cashback Amount	Total Eligible Participants	Total Cashback Amount
Cashback	RM100	100	RM10,000

- a) Selection of the Eligible Participants will be based on first-come-first-served basis and shall be limited to the first 100 participants who fulfil all Campaign eligibility requirements and successfully complete an Eligible Transaction during the Campaign Period. Eligibility for the cashback shall be determined based on the order in which the Eligible Transactions are completed, and appointment bookings shall not entitle a participant to the cashback entitlement. Once the quota of 100 Eligible Participants has been reached, no further cashback entitlement shall be awarded under this Campaign.
- b) Each Eligible Participant is entitled to one (1) cashback only, regardless of the number of transactions made.
- c) The cashback entitlement is non-transferable, non-assignable and non-exchangeable for cash or any other form of benefit.
- d) TSH reserves the right to request for any documentation or supporting proof of identification from Eligible Participants for verification purposes. The cashback entitlement may be forfeited if the participant is unable to provide satisfactory supporting documents or fails the verification process.
- e) Any transaction that is subsequently cancelled, refunded, disputed, unauthorised, or found to be fraudulent shall not qualify for the cashback entitlement and TSH reserves the right to revoke or recover any cashback granted.
- f) TSH reserves the right to determine and verify the eligibility of participants under this Campaign, and all decisions made by TSH shall be final, conclusive and binding.

6. General Terms and Conditions

- 6.1 TSH, in its absolute discretion, may cancel, vary or suspend this Campaign in the event that the Campaign is unable to proceed for any reason whatsoever, including but not limited to computer viruses, hacking, unauthorised intervention, fraud, technical issues, changes in law, or any circumstances beyond TSH's reasonable control.
- 6.2 TSH is the sole party responsible for the organisation, administration and implementation of the Campaign. Any enquiries relating to the Campaign should be directed to TSH.
- 6.3 TSH shall not be liable for any loss, damage, claim, cost or expense suffered or incurred by any Eligible Participant arising directly or indirectly from participation in this Campaign. All decisions made by TSH in relation to the Campaign, including but not limited to the Terms and Conditions, Campaign Mechanism, verification of eligibility, cashback entitlement and forfeiture of cashback, shall be final, conclusive and binding.
- 6.4 TSH reserves the right to amend, shorten, vary, suspend or cancel this Campaign or these Terms and Conditions by providing at least five (5) days' prior notice via its website or by any other means deemed appropriate by TSH. No compensation shall be provided for any costs, expenses, losses or damages incurred by the Eligible Participants arising from such amendment, variation, suspension or cancellation.
- 6.5 By performing an Eligible Transaction and participating in this Campaign, Eligible Participants agree to be bound by these Terms and Conditions.
- 6.6 By performing an Eligible Transaction and participating in this Campaign, Eligible Participants consent to and authorise TSH to collect, use, process and disclose their information and any details relating to the Eligible Transaction or this Campaign to relevant parties, including but not limited to participating banks and the JomPAY Scheme Operator, for the purpose of administering, verifying and fulfilling this Campaign and for any other purposes reasonably required in connection with the Campaign.
- 6.7 Neither the JomPAY Scheme Operator nor TSH shall be responsible for any late, delayed, incomplete, misdirected or unsuccessful transactions during the Campaign Period, whether caused by system interruptions, technical failures or otherwise.
- 6.8 JomPAY Scheme Operator and/or TSH shall not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic, technical or system failure, or any event beyond their reasonable control.

- 6.9 These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Participants agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.
- 6.10 The invalidity, illegality or unenforceability of any terms and conditions herein shall not affect the continuation in force of the remainder of the Terms and Conditions and/or this Campaign.

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